

#1 Network Infrastructure

Think of network infrastructure as the highways and roads that connect your business to the world. Without reliable and secure networks, your business is like a shop on a dead-end street.

Yes	No	
		Is there a reliable and fast internet connection?
		Are there high-quality network devices like switches, routers, and firewalls?
		Are high-quality network cables (e.g., Cat6, Cat7) used to connect devices?
		Are the network devices properly configured?
		Is there a secure wireless network for devices that need to connect wirelessly?
		Is the internet bandwidth sufficient for business needs?
		Are virtual LANs (VLANs) set up for network segmentation?
		Is there a virtual private network (VPN) for secure remote access?

Do you need Network support?





#2 Hardware and Devices

Your hardware and devices are the workers in your digital factory. Ensuring they are up to date and well-maintained is like making sure your workers are healthy, happy, and ready to perform.

Yes	No	
		Are computers with adequate specifications purchased?
		Is there a server with adequate specifications?
		Are necessary peripherals like printers purchased?
		Is regular maintenance scheduled for hardware?
		Is a device management solution implemented?
		Is all critical hardware under warranty or a support contract?
		Is there compatibility between different hardware components?
		Is a mobile device management solution implemented?

Do you need Hardware support?



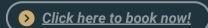


#3 Software and Applications

Choosing the right software is like choosing the right tools for a job. The better the tools, the more efficient and effective your business operations will be.

Yes	No	
		Is the right software and applications chosen for the business?
		Are there proper licenses for all software?
		Is the software properly installed and configured?
		Is training provided to staff for using the software?
		Is a patch management process implemented for software updates?
		Is there compatibility between different software applications?
		Are there any needs for custom-developed applications?

Do you need SaaS support?





#4 Security

Imagine your IT infrastructure as a castle. The security measures you implement are the moat, drawbridge, and knights protecting your kingdom from invaders.

Yes	No	
		Is there a comprehensive security policy developed and implemented?
		Is reputable antivirus and anti-malware software installed?
		Is the firewall properly configured?
		Is there a backup and disaster recovery plan implemented?
		Is security awareness training provided to employees?
		Are access control measures implemented?
		Is encryption implemented for sensitive data?

Do you need **Security support?**





#5 Cloud Services

Using cloud services is like renting a storage unit for your digital belongings. It's essential to choose a reputable provider, understand the terms, and ensure your 'belongings' are secure.

Yes	No	
		Is a reputable cloud service provider chosen?
		Are the necessary cloud services determined?
		Is data security ensured in the cloud?
		Is the Service Level Agreement (SLA) reviewed with the cloud service provider?
		Is a cloud backup solution implemented?
		Is there a need for cloud-based applications?
		Is multi-factor authentication implemented for cloud services?

Do you need Cloud support?





#6 IT Support and Maintenance

Having reliable IT support and maintenance is like having a handyman on call 24/7. It ensures that when something breaks or needs improvement, help is readily available.

Yes	No	
		Is there a dedicated IT support team or a contract with an IT support provider?
		Is regular maintenance of IT infrastructure scheduled?
		Is a monitoring solution implemented?
		Is proper documentation of IT infrastructure maintained?
		Is a helpdesk or ticketing system implemented?
		Are relationships with vendors established for support?
		Is a knowledge base or documentation created for common issues?

Do you need **Service support?**





#7 Compliance and Legal Requirements

Ensuring compliance and legal requirements is like making sure your business has all the necessary permits and licenses. It keeps you out of trouble and ensures your business operates legally and ethically.

Yes	No	
		Are data protection measures implemented?
		Does the IT infrastructure comply with legal requirements?
		Are regular compliance audits scheduled?
		Are proper records of IT infrastructure maintained?
		Is a privacy policy implemented?
		Is compliance training provided to employees?
		Are contracts with vendors and clients reviewed for compliance requirements?

Do you need Compliance support?

